

# Breezenodes Ltd Privacy Policy

## 1. Who We Are

**BreezeNodes** is a small-scale, independent hosting project. Unlike the massive corporate providers, your data lives on our own physical hardware managed directly by us.

**Company name:** Breezenodes Ltd

**Company number:** SC797998

**Contact address:** [support@breezenodes.com](mailto:support@breezenodes.com)

## 2. What Data We Collect

We don't go fishing for info. We only keep what is necessary to run your service:

- **Account Info:** Your name and email address so we can send you invoices, so you can access your account and let you know if your server needs a reboot.
- **Billing Data:** We use third-party payment processors (like Stripe, PayPal). We don't see or store your full card numbers on our hardware.
- **Logs & IPs:** To keep our network stable and to defend against attacks, our systems log the IP addresses connecting to your VPS. This is standard practice just to make sure someone isn't trying to brute-force the node.

## 3. Your Privacy

Since we are a smaller operation, your data isn't being shuffled around a dozen different global data centers.

- **Physical Location:** Your data is physically stored on our SSDs in, Scotland.
- **Routing:** To keep your connection stable and protected from DDoS attacks, your traffic is routed through **AS207994**. This means that they see the traffic passing through to your server, but they don't have access to the files *on* your server.

## 4. Third Parties

We only share data when it's 100% required to make the service work:

- **AS207994:** For network routing and DDoS filtering.
- **Payment Processors:** To process payments
- **Legal:** If the police turn up with a valid UK warrant, we have to comply. Otherwise, your business is your business.

## 5. How we use your data

We use the information you provide us to:

To Provide support

To Process billing

To process and deliver your service

To send information about your service

To notify you about changes to company (e.g changes to terms of service)

## 5. Your Rights (UK GDPR)

You're in control, Under UK law, you have the right to:

- **See your data:** Ask us what we have on you.
- **Fix it:** If your email is wrong, tell us.
- **Delete it:** If you cancel your plan, you can ask us to wipe your data from our systems. We'll do it as soon as any legal billing requirements are met.

## 6. Security

We use enterprise-grade hardware. While we do our best to keep our servers location as secure as a bank vault, no system is 100% unhackable. We recommend you always keep your own off-site backups of anything critical, as we do not keep backups nor are we liable for any data loss.

## 7. Changes to this Policy

If we buy a new server, change our routing provider or for any other reason, we'll update this page. If it's a big change, we'll send you an email.

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**Got any questions?** Please drop us a message through our billing, discord or email at [support@breezenodes.com](mailto:support@breezenodes.com).

You're talking to the person who built the server, not an ai chatbot!